



823 Church Hill Road
 Augusta, ME 04330-8218
 Call 1-800-464-3039
 www.all-season.com

Customer Quality Audit

PLEASE RETURN THIS FORM TO OUR OFFICE

Dear Mr. Berger

Date 8/15/18

Job # 18-133

Product S.S. Roof

Job Location: Edgecomb
Eldridge job

Crew: Jon

Thank you for contacting our company and giving us the opportunity to work with you on your project. If we can be of any help in the future, please call us! We're always available to discuss your needs.

We take pride in our work and are constantly striving to maintain our high quality. Would you help us by taking a minute to answer the following questions? Your comments are valuable and will help us serve you better in the future. **Thank you!**

* **Were we responsive to your needs?**

Before the job Yes No
 During the job Yes No
 After the job Yes No

* **Did we do everything we agreed to do?**

Yes No

* **Was the job.....**

Started on time Yes No
 Completed on time Yes No
 Left clean Yes No

* **Were you satisfied with the price and value of the job we did?**

Yes No

* **Were you pleased with the quality of our work?**

Yes No

* **Were our workers courteous?**

Yes No

* **Would you consider us for future projects?**

Yes No

We invite you to write in any additional comments.....

Sorry not to get this back to you sooner - vacation
got in the way.
As I expressed in my email to Bob, we were
very pleased with our entire experience with
All Season, and look forward to many future projects

* **May we use your name as a reference on future jobs?** Yes No

* **May we include your name as a reference on our web site?** Yes No

Signature: Steve Berger

Date: 9/17/18

Phone: 215-3811

Email: Sberger@KnickerbockerGroup.com

Together Well Done!

Garages, Home Additions, Vinyl Siding, Vinyl Replacement Windows
 Decks, Porches, Metal & Asphalt Roofing
 Residential & Commercial Construction