

## **Customer Quality Audit**

823 Church Hill Road Augusta, ME 04330-8218

HOME IMPROVENENT CO. www.all-season.com	EASE RETURN THIS FORM TO OUR OFFICE
00 011.	Date
305 H	Product Deck + Window
Job Location: <u>Bolgrade</u>	Crew: Buy + alex
Thank you for contacting our company and giving us the opportunity to work with you on your project. If we can be of any help in the future, please call us! We're always available to discuss your needs.	
We take pride in our work and are constantly striving to maintain our high quality. Would you help us by taking a minute to answer the following questions? Your comments are valuable and will help us serve you better in the future. <b>Thank you!</b>	
* Were we responsive to your needs?	* Did we do everything we agreed to do?
Before the job  During the job  After the job  Yes  No  Yes  No  No  No  No  No  No  No  No  No  N	Yes No  * Were you satisfied with the price and value of the job we did?
* Was the job  Started on time Yes No  Completed on time Yes No	* Were you pleased with the quality of our work?
Left clean Yes No	Yes No
* Were our workers courteous? / Yes No	* Would you consider us for future projects?  Yes No
We invite you to write in any additional comments	
SECOND TIME WITH GUY & ALEX - THEY ARE TOP NOTETH	
* May we use your name as a reference on future jobs? YesNo	
* May we include your name as a reference on our web site? Yes No	
Signature: Date: 8-27-11	