



823 Church Hill Road  
Augusta, ME 04330-8218  
Call 1-800-464-3039  
www.all-season.com

# Customer Quality Audit

**PLEASE RETURN THIS FORM TO OUR OFFICE**

Dear Mr. + Mrs. Fairbrother

Date 6/7/16

Job # 16-075

Product Roofing

Job Location: Augusta

Crew: Chad

Thank you for contacting our company and giving us the opportunity to work with you on your project. If we can be of any help in the future, please call us! We're always available to discuss your needs.

We take pride in our work and are constantly striving to maintain our high quality. Would you help us by taking a minute to answer the following questions? Your comments are valuable and will help us serve you better in the future. **Thank you!**

\* **Were we responsive to your needs?**

Before the job Yes  No   
 During the job Yes  No   
 After the job Yes  No

\* **Did we do everything we agreed to do?**

Yes  No

\* **Was the job.....**

Started on time Yes  No   
 Completed on time Yes  No

\* **Were you satisfied with the price and value of the job we did?**

Yes  No

Left clean (Exceptional) Yes  No

\* **Were you pleased with the quality of our work?**

Yes  No

\* **Were our workers courteous?**

Yes  No

\* **Would you consider us for future projects?**

Yes  No

We invite you to write in any additional comments.....

Chad & his crew did an excellent job. Very positive work ethic was exhibited at all times while on my job. Especially liked the fact that Chad left a ladder up for customer to check roof & gutters. I didn't but thought it was an excellent touch for any other customer in the future. Also appreciated that Arthur came over to CK the

\* **May we use your name as a reference on future jobs?** Yes  No

\* **May we include your name as a reference on our web site?** Yes  No

Signature: Garrett Fairbrother Date: 6/13/2016

Phone: 207-622-7092 Email: T.fairbrother@roadrunner.com

Garages, Home Additions, Vinyl Siding, Vinyl Replacement Windows  
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Residential & Commercial Construction

*Another quality job as usual*