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Customer Quality Audit

PLEASE RETURN THIS FORM TO OUR OFFICE

Dear Mr. + Mrs. Ferguson

Date 11/10/15

Job # 15-171

Product Garage

Job Location: Windsor

Crew: Jonathan

Thank you for contacting our company and giving us the opportunity to work with you on your project. If we can be of any help in the future, please call us! We're always available to discuss your needs.

We take pride in our work and are constantly striving to maintain our high quality. Would you help us by taking a minute to answer the following questions? Your comments are valuable and will help us serve you better in the future. **Thank you!**

* **Were we responsive to your needs?**

Before the job Yes No
During the job Yes No
After the job Yes No

* **Did we do everything we agreed to do?**

Yes No

* **Was the job.....**

Started on time Yes No
Completed on time Yes No

* **Were you satisfied with the price and value of the job we did?**

Yes No

Left clean Yes No

* **Were you pleased with the quality of our work?**

Yes No

* **Were our workers courteous?**

Yes No

* **Would you consider us for future projects?**

Yes No

We invite you to write in any additional comments.....

Jonathan was amazing! He worked diligently, never needing to be checked on. He was early every day on the job, remaining well after other people would have left. I was very impressed with his work ethic. His attention to detail and quality workmanship made you feel as though he was building the garage for himself. I thoroughly enjoyed having him at my home and would gladly have him back for future projects.

* **May we use your name as a reference on future jobs?** Yes No

* **May we include your name as a reference on our web site?** Yes No

Signature: Charles Ferguson Date: 11/15/2015

Phone: (207) 549-7751 Email: Chockemian@hotmail.com

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