



823 Church Hill Road  
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 Call 1-800-464-3039  
 www.all-season.com

# Customer Quality Audit

**PLEASE RETURN THIS FORM TO OUR OFFICE**

**HOME IMPROVEMENT CO.**

Dear Mr. + Mrs. Haigney

Date 8/15/16

Job # 16-188

Product Roofing

Job Location: Wayne

Crew: Chad

Thank you for contacting our company and giving us the opportunity to work with you on your project. If we can be of any help in the future, please call us! We're always available to discuss your needs.

We take pride in our work and are constantly striving to maintain our high quality. Would you help us by taking a minute to answer the following questions? Your comments are valuable and will help us serve you better in the future. **Thank you!**

\* **Were we responsive to your needs?**

Before the job Yes  No   
 During the job Yes  No   
 After the job Yes  No

\* **Did we do everything we agreed to do?**

Yes  No

\* **Was the job.....**

Started on time Yes  No   
 Completed on time Yes  No

only!

\* **Were you satisfied with the price and value of the job we did?**

Yes  No

Left clean Yes  No

\* **Were you pleased with the quality of our work?**

Yes  No

\* **Were our workers courteous?**

Yes  No

\* **Would you consider us for future projects?**

Yes  No

**We invite you to write in any additional comments.....**

From my first phone call to the completion of the roof replacement and repair - a 100% customer satisfaction! Our bonus - starting sooner and just in time for the rain! Many thanks to Mark + Chad.

\* **May we use your name as a reference on future jobs?** Yes  No

\* **May we include your name as a reference on our web site?** Yes  No

Signature: Andree Haigney Date: 8-19-16

Phone: 207-685-9674 Email: ahaigney@gmail.com

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