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Customer Quality Audit

PLEASE RETURN THIS FORM TO OUR OFFICE

HOME IMPROVEMENT CO.

Dear Mr. Harris

Date 10/10/16

Job # 16-042

Product Open Building

Job Location: South Bristol

Crew: Carl Britt

Thank you for contacting our company and giving us the opportunity to work with you on your project. If we can be of any help in the future, please call us! We're always available to discuss your needs.

We take pride in our work and are constantly striving to maintain our high quality. Would you help us by taking a minute to answer the following questions? Your comments are valuable and will help us serve you better in the future. **Thank you!**

* **Were we responsive to your needs?**

Before the job Yes X No
 During the job Yes X No
 After the job Yes X No

* **Did we do everything we agreed to do?**

Yes X No

* **Was the job.....**

Started on time Yes X No
 Completed on time Yes X No

* **Were you satisfied with the price and value of the job we did?**

Yes X No

Left clean Yes X No

* **Were you pleased with the quality of our work?**

Yes X No

* **Were our workers courteous?**

Yes X No

* **Would you consider us for future projects?**

Yes X No

We invite you to write in any additional comments.....

I am pleased to be working with
the same crew again. I was impressed
with the young man that did the excavation
work.

* **May we use your name as a reference on future jobs?** Yes X No

* **May we include your name as a reference on our web site?** Yes X No

Signature: John C. Harris Date: 6/20/16

Phone: _____ Email: _____

Garages, Home Additions, Vinyl Siding, Vinyl Replacement Windows
 Decks, Porches, Metal & Asphalt Roofing
 Residential & Commercial Construction