



**HOME IMPROVEMENT CO.**

823 Church Hill Road  
Augusta, ME 04330-8218  
Call 1-800-464-3039  
www.all-season.com

# Customer Quality Audit

**PLEASE RETURN THIS FORM TO OUR OFFICE**

Dear Mr. + Mrs. Lewis

Date 3/10/14

Job # 14-010

Product Win-dors

Job Location: Farmingdale

Crew: Ron

Thank you for contacting our company and giving us the opportunity to work with you on your project. If we can be of any help in the future, please call us! We're always available to discuss your needs.

We take pride in our work and are constantly striving to maintain our high quality. Would you help us by taking a minute to answer the following questions? Your comments are valuable and will help us serve you better in the future. **Thank you!**

\* **Were we responsive to your needs?**

Before the job Yes  No   
During the job Yes  No   
After the job Yes  No

\* **Did we do everything we agreed to do?**

Yes  No

\* **Was the job.....**

Started on time Yes  No   
Completed on time Yes  No   
Left clean Yes  No

\* **Were you satisfied with the price and value of the job we did?**

Yes  No

\* **Were you pleased with the quality of our work?**

Yes  No

\* **Were our workers courteous?**

Yes  No

\* **Would you consider us for future projects?**

Yes  No

**We invite you to write in any additional comments.....**

The boys were very curtious and very friendly. I would have them do work for me again.

\* **May we use your name as a reference on future jobs?** Yes  No

\* **May we include your name as a reference on our web site?** Yes  No

Signature: Laura Lewis Date: 3/14/14

Phone: (207) 242-6314 Email: lewislaura58@yahoo.com

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