



823 Church Hill Road
Augusta, ME 04330-8218
Call 1-800-464-3039
www.all-season.com

Customer Quality Audit

PLEASE RETURN THIS FORM TO OUR OFFICE

HOME IMPROVEMENT CO.

Dear Mr. + Mrs. Picard

Date 5/4/16

Job # 16-035

Product Roofing + Repairs

Job Location: Augusta

Crew: Chad

Thank you for contacting our company and giving us the opportunity to work with you on your project. If we can be of any help in the future, please call us! We're always available to discuss your needs.

We take pride in our work and are constantly striving to maintain our high quality. Would you help us by taking a minute to answer the following questions? Your comments are valuable and will help us serve you better in the future. **Thank you!**

* Were we responsive to your needs?

Before the job Yes X No
During the job Yes X No
After the job Yes X No

* Did we do everything we agreed to do?

Yes X No

* Was the job.....

Started on time Yes X No
Completed on time Yes X No

* Were you satisfied with the price and value of the job we did?

Yes X No

Left clean Yes X No

* Were you pleased with the quality of our work?

Yes X No

* Were our workers courteous?

Yes X No

* Would you consider us for future projects?

Yes X No

We invite you to write in any additional comments.....

After our previous bad experience it was refreshing to have your team of professionals work on our home, get everything done in a timely manner, and left with our roof looking great. I would recommend anyone to your services. Thank you for the peace of mind and good work!

* May we use your name as a reference on future jobs? Yes X No

* May we include your name as a reference on our web site? Yes X No

Signature: Jessica Palmer Date: 5/7/16

Phone: (207) 213-8707 Email: JPalmer8707@gmail.com
thomaspicard79@yahoo.com

Garages, Home Additions, Vinyl Siding, Vinyl Replacement Windows
Decks, Porches, Metal & Asphalt Roofing
Residential & Commercial Construction