



823 Church Hill Road
Augusta, ME 04330-8218
Call 1-800-464-3039
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Customer Quality Audit

PLEASE RETURN THIS FORM TO OUR OFFICE

Dear Ms. Pooley

Date 4-6-16

Job # 16-023

Product Bathroom

Job Location: Augusta

Crew: Jake + Pete

Thank you for contacting our company and giving us the opportunity to work with you on your project. If we can be of any help in the future, please call us! We're always available to discuss your needs.

We take pride in our work and are constantly striving to maintain our high quality. Would you help us by taking a minute to answer the following questions? Your comments are valuable and will help us serve you better in the future. **Thank you!**

* **Were we responsive to your needs?**

Before the job Yes X No ___
During the job Yes X No ___
After the job Yes X No ___

* **Did we do everything we agreed to do?**

Yes X No ___

* **Was the job.....**

Started on time Yes X No ___
Completed on time Yes X No ___

* **Were you satisfied with the price and value of the job we did?**

Yes X No ___

Left clean Yes X No ___

* **Were you pleased with the quality of our work?**

Yes X No ___

* **Were our workers courteous?**

Yes X No ___

* **Would you consider us for future projects?**

Yes X No ___

We invite you to write in any additional comments.....

Really appreciate the good communication, so I always knew what was going on. Everything looks great! It's a thousand percent improvement.

* **May we use your name as a reference on future jobs?** Yes X No ___

* **May we include your name as a reference on our web site?** Yes X No ___

Signature: Janeet Pooley Date: 4/12/16

Phone: 207-607-3091 Email: jpooley@gmail.com

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