



823 Church Hill Road  
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# Customer Quality Audit

**PLEASE RETURN THIS FORM TO OUR OFFICE**

Dear Mr. + Mrs. Sward

Date 4/18/18

Job # 17-306

Product S.S. Roof

Job Location: Monmouth

Crew: Chuck + Al

Thank you for contacting our company and giving us the opportunity to work with you on your project. If we can be of any help in the future, please call us! We're always available to discuss your needs.

We take pride in our work and are constantly striving to maintain our high quality. Would you help us by taking a minute to answer the following questions? Your comments are valuable and will help us serve you better in the future. **Thank you!**

\* **Were we responsive to your needs?**

Before the job Yes  No   
During the job Yes  No   
After the job Yes  No

\* **Did we do everything we agreed to do?**

Yes  No

\* **Was the job.....**

Started on time Yes  No   
Completed on time Yes  No   
Left clean Yes  No

\* **Were you satisfied with the price and value of the job we did?**

Yes  No

\* **Were you pleased with the quality of our work?**

Yes  No

\* **Were our workers courteous?**

Yes  No

\* **Would you consider us for future projects?**

Yes  No

**We invite you to write in any additional comments.....**

The crew did an excellent work on our roof. They completely cleaned every bit of debris. They were very friendly and polite!! We love our roof very much. Thank you again very much for the excellent work!

\* **May we use your name as a reference on future jobs?** Yes  No

\* **May we include your name as a reference on our web site?** Yes  No

Signature: Darius Sward Date: 4/24/18

Phone: 207-54-9330 Email: \_\_\_\_\_

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