



823 Church Hill Road
 Augusta, ME 04330-8218
 Call 1-800-464-3039
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Customer Quality Audit

PLEASE RETURN THIS FORM TO OUR OFFICE

Dear Mr. + Mrs. Bossie

Date 11/20/14

Job # 14-208

Product S.S. Roof

Job Location: Clinton

Crew: Donald + Chris

Thank you for contacting our company and giving us the opportunity to work with you on your project. If we can be of any help in the future, please call us! We're always available to discuss your needs.

We take pride in our work and are constantly striving to maintain our high quality. Would you help us by taking a minute to answer the following questions? Your comments are valuable and will help us serve you better in the future. **Thank you!**

* **Were we responsive to your needs?**

Before the job Yes No
 During the job Yes No
 After the job Yes No

* **Did we do everything we agreed to do?**

Yes No

* **Was the job.....**

Started on time Yes No
 Completed on time Yes No
 Left clean Yes No

* **Were you satisfied with the price and value of the job we did?**

Yes No

* **Were you pleased with the quality of our work?**

Yes No

* **Were our workers courteous?**

Yes No

* **Would you consider us for future projects?**

Yes No

We invite you to write in any additional comments.....

DON & CHRIS WERE EXCELLENT AS A CREW AND DID
QUALITY WORK FOR WHICH MY WIFE AND I WERE WELL
PLEASED. THANK YOU SO MUCH!! WE WILL RECOMMEND
YOU TO OUR FRIENDS AND NEIGHBORS.

* **May we use your name as a reference on future jobs?** Yes No

* **May we include your name as a reference on our web site?** Yes No

Signature: Robert H. Bossie Date: 11-24-2014

Phone: 201-426-3571 Email: BOB.MARY@MYFAIRPOINT.NET

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