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 Call 1-800-464-3039
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Customer Quality Audit

PLEASE RETURN THIS FORM TO OUR OFFICE

HOME IMPROVEMENT CO.

Dear Mr. + Mrs. Guilmette

Date 9/18/13

Job # 13-124

Product S.S. Roof

Job Location: Pittston

Crew: Jon + Pete

Thank you for contacting our company and giving us the opportunity to work with you on your project. If we can be of any help in the future, please call us! We're always available to discuss your needs.

We take pride in our work and are constantly striving to maintain our high quality. Would you help us by taking a minute to answer the following questions? Your comments are valuable and will help us serve you better in the future. **Thank you!**

* **Were we responsive to your needs?**

Before the job Yes No
 During the job Yes No
 After the job Yes No

* **Did we do everything we agreed to do?**

Yes No

* **Was the job.....**

Started on time Yes No
 Completed on time Yes No

* **Were you satisfied with the price and value of the job we did?**

Yes No

Left clean Yes No

* **Were you pleased with the quality of our work?**

Yes No

* **Were our workers courteous?**

Yes No

* **Would you consider us for future projects?**

Yes No

We invite you to write in any additional comments.....

We were very satisfied with your work on our roof. Pete + John were two very efficient workers and two great guys. They were very courteous and helpful and we really liked having them here. They are an asset to your company.

* **May we use your name as a reference on future jobs?** Yes No

* **May we include your name as a reference on our web site?** Yes No

Signature: W. Guilmette + M. Guilmette Date: 9-20-13

Phone: 207-582-1674 Email: _____

**Garages, Home Additions, Vinyl Siding, Vinyl Replacement Windows
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