



823 Church Hill Road
Augusta, ME 04330-8218
Call 1-800-464-3039
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Customer Quality Audit

PLEASE RETURN THIS FORM TO OUR OFFICE

Dear Mr. + Mrs. Marshall

Date 2/16/16

Job # 16-003

Product Overhead door

Job Location: Rockport

Crew: Carl Brickett

Thank you for contacting our company and giving us the opportunity to work with you on your project. If we can be of any help in the future, please call us! We're always available to discuss your needs.

We take pride in our work and are constantly striving to maintain our high quality. Would you help us by taking a minute to answer the following questions? Your comments are valuable and will help us serve you better in the future. **Thank you!**

* **Were we responsive to your needs?**

Before the job Yes No
During the job Yes No
After the job Yes No

* **Did we do everything we agreed to do?**

Yes No

* **Was the job.....**

Started on time Yes No
Completed on time Yes No
Left clean Yes No

* **Were you satisfied with the price and value of the job we did?**

Yes No

* **Were you pleased with the quality of our work?**

Yes No

* **Were our workers courteous?**

Yes No

* **Would you consider us for future projects?**

Yes No

We invite you to write in any additional comments.....

Carl + Mike worked steady, even though it was windy
+ in the teens, with no break. Very courteous +
personable.
Thank you!

* **May we use your name as a reference on future jobs?**

Yes No

* **May we include your name as a reference on our web site?**

Yes No

Signature: Robin Marshall Date: 2/19/2016

Phone: 207-236-4202 Email: bfm.rlm@myfairpoint.net

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