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# Customer Quality Audit

**PLEASE RETURN THIS FORM TO OUR OFFICE**

Dear Mr. + Mrs. Maister

Date 7/26/16

Job # 16-094

Product SS. Roof

Job Location: Hallowell

Crew: Donald

Thank you for contacting our company and giving us the opportunity to work with you on your project. If we can be of any help in the future, please call us! We're always available to discuss your needs.

We take pride in our work and are constantly striving to maintain our high quality. Would you help us by taking a minute to answer the following questions? Your comments are valuable and will help us serve you better in the future. **Thank you!**

\* **Were we responsive to your needs?**

Before the job Yes  No   
During the job Yes  No   
After the job Yes  No

\* **Did we do everything we agreed to do?**

Yes  No

\* **Was the job.....**

Started on time Yes  No   
Completed on time Yes  No   
Left clean Yes  No

\* **Were you satisfied with the price and value of the job we did?**

Yes  No

\* **Were you pleased with the quality of our work?**

Yes  No

\* **Were our workers courteous?**

Yes  No

\* **Would you consider us for future projects?**

Yes  No

**We invite you to write in any additional comments.....**

THE CREW WAS HARD WORKING AND PERSONABLE. THEY WERE VERY PROFESSIONAL AND TRUSTWORTHY. I HAD NO PROBLEM LEAVING MY HOME WHILE THEY WORKED ON IT.

\* **May we use your name as a reference on future jobs?** Yes  No

\* **May we include your name as a reference on our web site?** Yes  No

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

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