



823 Church Hill Road  
Augusta, ME 04330-8218  
Call 1-800-464-3039  
www.all-season.com

# Customer Quality Audit

**PLEASE RETURN THIS FORM TO OUR OFFICE**

Dear Ms. Turner

Date 8/8/13

Job # 13-076

Product S.S. Roof

Job Location: Readfield

Crew: Pete + Jon

Thank you for contacting our company and giving us the opportunity to work with you on your project. If we can be of any help in the future, please call us! We're always available to discuss your needs.

We take pride in our work and are constantly striving to maintain our high quality. Would you help us by taking a minute to answer the following questions? Your comments are valuable and will help us serve you better in the future. **Thank you!**

\* **Were we responsive to your needs?**

Before the job      Yes       No   
During the job      Yes       No   
After the job      Yes       No

\* **Did we do everything we agreed to do?**

Yes       No

\* **Was the job.....**

Started on time      Yes       No   
Completed on time      Yes       No

\* **Were you satisfied with the price and value of the job we did?**

Yes       No

Left clean      Yes       No

\* **Were you pleased with the quality of our work?**

Yes       No

\* **Were our workers courteous?**

Yes       No

\* **Would you consider us for future projects?**

Yes       No

**We invite you to write in any additional comments.....**

Best crew ever, professional, personable & hard working

I love my new roof - looking forward to snow!!

\* **May we use your name as a reference on future jobs?**      Yes       No

\* **May we include your name as a reference on our web site?**      Yes       No

Signature: April Turner

Date: 8-18-2013

Phone: 207-685-1014

Email: april.turner78116@gmail.com

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