



823 Church Hill Road
Augusta, ME 04330
Call (207) 626-3039
www.all-season.com



Customer Quality Audit

PLEASE RETURN THIS FORM TO OUR OFFICE

Dear Mr. Hassen

Date 10/29/21

Job # 21-251

Product Roofing

Job Location: Augusta

Crew: Alex

Thank you for contacting our company and giving us the opportunity to work with you on your project. If we can be of any help in the future, please call us! We're always available to discuss your needs.

We take pride in our work and are constantly striving to maintain our high quality. Would you help us by taking a minute to answer the following questions? Your comments are valuable and will help us serve you better in the future. **Thank you!**

* **Were we responsive to your needs?**

Before the job Yes X No

During the job Yes X No

After the job Yes X No

* **Did we do everything we agreed to do?**

Yes X No

* **Was the job.....**

Started on time Yes X No

Completed on time Yes X No

Left clean Yes X No

* **Were you satisfied with the price and value of the job we did?**

Yes X No

* **Were you pleased with the quality of our work?**

(very) Yes X No

* **Were our workers courteous?**

Extremely Yes X No

* **Would you consider us for future projects?**

Yes X No

We invite you to write in any additional comments.....

Alex did outstanding work. Kept me informed as the project was progressing - He was meticulous in his clean-up the office, efficient and helpful. Started project ahead of schedule, was very impressed. We love the look of our new roof.

* **May we use your name as a reference on future jobs?** Yes X No

* **May we include your name as a reference on our web site?** Yes X No

Signature: Rene Hassen Date: 11-15-2021

Phone: 207 441-9032 Email: ghassen@Roadrunner.com

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