



823 Church Hill Road
Augusta, ME 04330
Call (207) 626-3039
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Customer Quality Audit

PLEASE RETURN THIS FORM TO OUR OFFICE

Dear Mr. Leclain

Date 5/16/22

Job # 21-180

Product Deck, Patio Door

Job Location: Augusta

Crew: Mike S.

Thank you for contacting our company and giving us the opportunity to work with you on your project. If we can be of any help in the future, please call us! We're always available to discuss your needs.

We take pride in our work and are constantly striving to maintain our high quality. Would you help us by taking a minute to answer the following questions? Your comments are valuable and will help us serve you better in the future. **Thank you!**

* **Were we responsive to your needs?**

Before the job Yes X No
During the job Yes X No
After the job Yes X No

* **Was the job.....**

Started on time Yes X No
Completed on time Yes X No

Left clean Yes X No

* **Were our workers courteous?**

Yes X No

* **Did we do everything we agreed to do?**

Yes X No

* **Were you satisfied with the price and value of the job we did?**

Yes X No

* **Were you pleased with the quality of our work?**

Yes X No

* **Would you consider us for future projects?**

Yes X No

We invite you to write in any additional comments.....

THANK YOU FOR PROVIDING ME WITH AN OUTSTANDING CONTRACTOR. MIKE SHOWED UP TIMELY EVERY DAY AND KEPT ME INFORMED. ALSO, MIKE DID AN OUTSTANDING JOB CORRECTING MY STEPS TO MY PORCH, ONLY NEXT WINTER WILL TELL BUT MIKE FEELS THIS HAS CORRECTED THE PROBLEM

* **May we use your name as a reference on future jobs?** Yes X No

* **May we include your name as a reference on our web site?** Yes X No

Signature: Michael Leclain Date: 5-20-22

Phone: 207-485-0430 Email: mdhc19@myfairpoint.net

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Let me say again how competent and courteous your staff is. They made it a good experience - Thank you.